



COVID-19 HEALTH AND SAFETY PRECAUTIONS

Effective 5/18/2020

Below is a detailed outline of the steps we are taking to ensure your safety:

Customer Support:

1. Staff are required to wear a mask at all times.
2. Customers are required to wear a mask at all times.
3. Customer and Instructor/Examiner direct contact will be only to avoid an emergency situation.
4. When examinations or training are scheduled, staff will provide expectations for individuals who are requesting those specific services.
5. Examinations or training will not be provided to a customer if exhibiting symptoms of illness.
6. Staff are responsible to post, in areas visible to all staff and customers, required hygiene practices and information about how to prevent the spread of COVID-19
7. Social distancing of at least six feet must be observed between all parties at all times.
8. Limit the number of students enrolled in a class to allow for six-foot separation.
9. Ensure six-foot separation by furniture placement, and by physical barriers and/or floor tape when needed.

Operations:

1. Staff are required to wear a mask at all times.
2. Customers are required to wear a mask at all times.
3. Individuals are not to congregate with each other or staff.
4. Social distancing of at least six feet must be observed between all parties at all times.
5. Limit the number of students enrolled in a class to allow for six-foot separation.
6. Ensure six-foot separation by furniture placement, and by physical barriers and/or floor tape when needed
7. If a customer appears to be exhibiting symptoms of an illness at any time during the training or examination, the training or examination will be terminated and rescheduled as appropriate
8. Staff to staff direct contact will be only to avoid an emergency situation

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Facility and Classroom Activities Driver Licensing Knowledge Examinations and Training:

1. Staff are required to wear a mask at all times.
2. Customers are required to wear a mask.
3. Driving school will provide sanitizer in the classroom for student use
4. If a customer appears to be exhibiting symptoms of an illness at any time during the training or examination, the training or examination will be terminated and rescheduled as appropriate.
5. Staff are responsible for keeping facility surfaces disinfected and having handwashing facilities or sanitizing stations with hand sanitizer or wipes available.
6. Social distancing of at least six feet must be observed between all parties at all times.
7. Limit the number of students enrolled in a class to allow for six-foot separation.
8. Ensure six-foot separation by furniture placement, and by physical barriers and/or floor tape when needed

In-Car (BTW) Activities Driver Licensing Skills Examinations and Training:

1. Staff are required to wear the following PPE: Facemask and gloves.
2. Customers are required to wear a mask at all times.
3. The customer must wait in/outside their personal vehicle until notified by school staff.
4. Customers showing signs of illness should not come to their in-person skills examination. Customers should contact the school to reschedule.
5. All in car sessions will require one student to one instructor ratio. No other occupants are allowed at any time for any reason unless for an emergency situation.
6. During the on-road portion of in-car examination and training, the windows of the vehicle will be rolled down enough to create airflow though the cab of the vehicle.
7. Customer and Instructor/Examiner direct contact will be only to intervene in an emergency situation
8. For in-car examinations, examiners are required to clean and disinfect the interior of the vehicle after each usage.
9. Social distancing will be observed whenever practical. For example, during the pre-trip inspection and on road driving portions of examinations or training.

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Employee Health/Symptoms

1. Staff are required to inform their supervisors if they have a sick family member at home with COVID-19. If a staff member has a family member sick with COVID-19, that employee must follow the isolation/quarantine requirements as established by the Washington State Department of Health.
2. Staff members are required to report to their supervisor if they develop symptoms of COVID-19 (e.g., fever, cough, shortness of breath, fatigue, muscle aches, or new loss of taste or smell). If symptoms develop during a shift, the worker should be immediately sent home. If symptoms develop while the worker is not working, the worker should not return to work until they have been evaluated by a healthcare provider.
3. Failure of staff to comply will result in employees being sent home and potential disciplinary action.
4. Employees who do not believe it is safe to work are allowed to remove themselves from the worksite and schools must follow the expanded family and medical leave requirements included in the Families First Coronavirus Response Act or allow the staff member to use unemployment benefits, paid time off, or any other available form of paid leave available to the worker at the worker's discretion.
5. If an employee is confirmed to have COVID-19 infection, schools should inform fellow employees of their possible exposure to COVID-19 in the workplace but maintain confidentiality as required by the Americans with Disabilities Act (ADA). The school should instruct fellow employees about how to proceed based on the CDC Public Health Recommendations for Community-Related Exposure.

State and Federal Best Practices and Guidelines

OSHA COVID-19 Guidance

<https://www.osha.gov/Publications/OSHA3990.pdf>

Washington State Department of Labor and Industry Guidance

<https://www.lni.wa.gov/forms-publications/F414-167-000.pdf>

https://www.lni.wa.gov/agency/_docs/workplacesafetyguidanceworkersbusinesses.pdf

<https://lni.wa.gov/dA/36e85758be/DD170.pdf>

Center for Disease Control Guidelines

<https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businessesemployers.html>

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